

Position	Serving Staff (Restaurant/Beverage Cart)
Job Type	Seasonal
Reporting to	Outlets Manager
Start Date	May 1st, 2021

Company Overview

The Lakes at Ben Eoin Golf Club & Resort is intricately woven through the rugged terrain, crossing creeks, diving with the slope of Ben Eoin Mountain and filled with pristine views of the beautiful Bras d'Or Lakes, The Lakes Golf Club is one of the most thrilling golf courses you will ever play in Nova Scotia. Established in 2009, with a membership base of 250. The club offers a modern clubhouse and amenities and is the primary focus of a four-season resort.

Job Summary

This position requires a dedicated and motivated professional responsible for creating a memorable experience for our members and guests by providing excellent food and beverage service.

- Constant standing and walking throughout shift
- Frequent lifting and carrying up to 30 lbs
- Occasional kneeling, pushing, pulling, and lifting

Key Roles and Responsibilities:

- Maximize guest experience while adhering to company policies
- Account and handle payments, cash, and deposits effectively and efficiently
- Consistently offer professional, engaging and friendly service
- Assist guests regarding menu items in an informative and knowledgeable manner
- Maintain knowledge of current menu items, garnishes, ingredients, and preparation methods
- Adhere to all relevant regulations and all customer service guidelines
- Other duties as assigned

Qualifications:

- Strong interpersonal and problem-solving skills
- Ability to focus attention on guest needs, remaining calm and courteous
- Highly responsible & reliable
- Ability to work well under pressure in a fast-paced environment
- Strong written and verbal communication skills

Qualified candidates should submit a cover letter of application quoting the position title (Outlets Server/Attendant) that identifies your relevant experience as it relates to this position, a resume, contact information and list of three professional references.

Please submit in PDF format by email to Outlets Manager, Candace Mackinnon:

candace@lakesresort.ca. Applicants will receive a return email confirming receipt; qualified candidates will be contacted for an interview. Thank you for your application.