



<b>Position</b>	<b>Outdoor Guest Services Staff (Cart Barn, Bag Drop)</b>
<b>Job Type</b>	<b>Seasonal</b>
<b>Reporting to</b>	<b>General Manager</b>
<b>Start Date</b>	<b>May 1<sup>st</sup>, 2021</b>

### **Company Overview**

The Lakes at Ben Eoin Golf Club & Resort is intricately woven through the rugged terrain, crossing creeks, diving with the slope of Ben Eoin Mountain and filled with pristine views of the beautiful Bras d'Or Lakes. The Lakes Golf Club is one of the most thrilling golf courses you will ever play in Nova Scotia. Established in 2009, with a membership base of 250. The club offers a modern clubhouse and amenities and is the primary focus of a four-season resort.

### **Job Summary**

This position requires dedicated and motivated individuals to ensure all golf guests and members are provided with a world class experience while golfing at our resort.

### **Roles and Responsibilities:**

- Exceptional customer service to all golfers
- Greeting/Welcoming of all golfers
- Bag Drop service for all golfers
- Staging and parking of golf carts
- Cleanliness and detailing of golf carts
- Complete maintenance of driving range and practice facilities
- Picking driving range as needed for daily range use
- All trash removal from Pro Shop, clubhouse, cart barn, and driving range areas
- Properly stacking and/or bagging range balls for practice
- Cleaning of all range balls
- Ball washer cleanliness (drainage of old water and debris, refilled with new water)
- Overall facility cleanliness

### **Qualifications:**

- Exceptional Customer Service
- Knowledge of how to operate a motorized vehicle (valid Driver's License)
- Knowledge of how to operate a handheld radio
- Ability to perform physical requirements of daily duties
- Ability to work in a safe and secure environment at all times
- Ability to communicate effectively with staff and members
- Establish and maintain an effective relationship with employees and members
- Understand and carry out written and verbal directions in a timely matter

Qualified candidates should submit a cover letter and resume quoting the position title (Outdoor Guest Services Staff).

**Please submit in PDF format by email to General Manager, Rick McCarthy: [rick@lakesresort.ca](mailto:rick@lakesresort.ca).**

Qualified candidates will be contacted for an interview. Thank you for your application.